# PANAMAZING BIOSECURITY





#### **BIOSECURITY MEASURES COVID-19**

Panamazing, a company with extensive experience in tourism services, we consider the health and well-being of our customers and employees to be the most important.

Given the current pandemic situation due to COVID-19, we have taken all the prevention and control actions issued by the Ministry of Health and the Ministry of Labour of the National Government of Panama.

This manual has been prepared by qualified personnel of the company, led by the corporate hygiene and food safety management of Bern Hotels & Resort.

We assume the commitment to fulfill these actions, involving the different executive departments from General Management, Sales, Groups, Reservations, Local Sales, Operations, Human Resources, Product and Marketing.



#### **EMPLOYEES**





- All our personnel will use personal protective equipment.
- Temperature will be taken daily at the entrance of the offices and hotels.
- Wash hands frequently with soap and water.
- Constant cleaning of work area.
- We have a COVID-19 Committee to ensure the welfare of our employees' health.
- We maintain constant training to our employees.



#### **TRANSPORTATION**

- Our buses will be occupied up to approximately 50% of their capacity, keeping the suggested distance between people.
- The buses will be disinfected between each transfer.
- Daily, we perform a deep disinfection on each bus.
- Disinfection of buses will be with ECOLAB products, leading worldwide cleaning and recommendations given by the Ministry of Health of Panama.
- All our buses have hand sanitizer for use of our customers.
- Our drivers have their personal protective equipment for services.



### **TOURS AND TRANSFERS SERVICES**



- The entrance to the bus will be done taking a temperature with a non-contact thermometer to all customers.
- All our customers must have their personal protective equipment.
- During transfers and tours you will be given the necessary information regarding time and restrictions.
- Our itineraries will be sent digitally.
- Purchase of additional tours may be made at the Tour Desk or in the website www.panamazing.com



#### SUPPLIERS HOTELS, RESTAURANTS AND ACTIVITIES

We will be offering products from our suppliers that comply with biosafety protocols authorized by the Ministry of Health of Panama.

Protocols must cover from the entrance of employees to the facility, personal protection equipment, constant cleaning, signs and distances.

These protocols will be public to our customers.

Periodically, we will make inspection visits to be complying with agreed protocols.





## THANK YOU!

Thanks for trusting us! We are a team committed to the well-being of our customers and employees.

Please do not cancel, reschedule your experience with us. Together we work for the new normal.

If you have questions or would like additional information, contact us.

reservations@Panamazing.com + 507 340 9875 www.Panamazing.com



